

# Team-Initiated Problem Solving (TIPS II)

Presented by Marla Dewhiirst  
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The Team I initiated Problem Solving (TIPS II) Training Manual. Eugene, OR:  
University of Oregon, Educational and Community Supports. Online at  
[www.uoecs.org](http://www.uoecs.org)

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## Today's Goals

- **Strengthen** effective “meeting foundations”
  - Build roles: facilitator, minute taker and data analyst
  - Electronic meeting minutes
- **Practice the TIPS problem solving model**
  - Define “problems” with precision
  - Define goal for resolving the problem
  - Build practical solutions to meet defined goal(s)
  - Define action plans to implement solutions & measure implementation integrity
  - Build action plan for evaluating the impact of implementation
  - Use data to make revision decisions

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## TIPS Workshop Agenda

1:00-4:00

- Overview
- Strengthening Meeting Foundations
- TIPS Problem Solving Model
- Role Related Activity
- Next Steps

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### Why use TIPS?

- A clear model with steps for problem solving routine
- Access to the right information at the right time in the right format
- A formal/ predictable process that a group of people can use to build and implement solutions.

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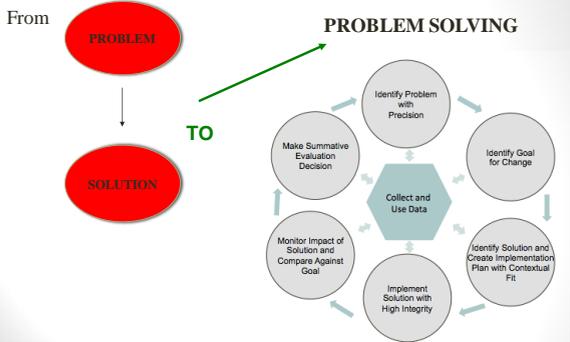
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### Improving Decision-Making




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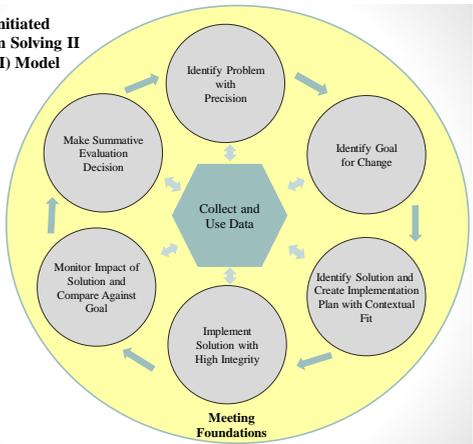
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### Team-Initiated Problem Solving II (TIPS II) Model



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# Meeting Foundations

The Structure of meetings lays foundation for efficiency & effectiveness

Objectives:

- Have identified Primary and Backup people for roles
- Have team meetings scheduled for the year
- Have an established meeting minute form ready to use

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# Meeting Foundations Elements

- Purpose of the team/ purpose of the meeting is clear & functional
- Team agreements about meeting processes are defined
- Roles & responsibilities are defined
- Team member communication is efficient
  - Accessibility to email, phone, meeting minutes
- Annual calendar of meeting dates, times, location is determined
- Electronic meeting minutes are used

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# Four Keys to Effective Meetings

1. Organization
  - Team roles, predictable meeting process, meeting minute format
  - Separate agenda items into three types
    - Review status of previous problems
    - Administrative logistics
    - Problem Solving to determine if there are new problems
2. Data
  - Access to the right information at right time in right format
3. Skills
  - Problems defined with precision including a goal
  - Comprehensive solution plans that "fit"
  - Evaluation measures defined & monitored
  - For each data source, define
    - Implementation fidelity plan for each problem
    - Impact of solutions for each problem
  - For both fidelity and impact define
    - the data that will be gathered
    - how/when those data are gathered & reported
4. Adapt Solutions in response to data

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## Data Analyst Responsibilities

- **Before** meeting (items a-c to appear in written Data Analyst's Report)
  - Describes *potential new problems* with precision (What, Who, Where, When, Why)
  - Provides data (e.g., SWIS Big 5, Custom Reports) concerning the frequency/rate of precisely-defined potential new problems
  - Provides update on *previously-defined problems* (i.e., precise problem statement, goal & timeline, frequency/rate for most recently-completed calendar month, direction of change in rate since last report, relationship of change to goal)
  - Distributes Data Analyst's Report to team members
  - Asks Facilitator to add potential new problems to agenda for meeting
- **At** meeting
  - Leads discussion of potential new problems
  - Responds to team members' questions concerning content of the Data Analyst's Report; produces additional data on request (e.g., additional Custom Reports)
- Is active participant in meeting

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## Data Analyst Skills

- Likes data
- Fluency in navigating data set to generate custom reports
- Discriminates features/labels needed for creating custom reports
- Create a story from data summary
  - For potential problems
  - Status on previously defined problems
- Prior to meetings generate data summaries for potential student problems and for previously defined student problems

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## Minute Taker Responsibilities

- **Before** meeting
  - Collects agenda items from Facilitator
  - Prepares TIPS Meeting Minutes agenda form, including content from Data Analyst's Report, as appropriate
  - Prints copies of the TIPS Meeting Minutes form for each team member, or is prepared to project form via LCD
- **At** meeting, asks for clarification of tasks/decisions to be recorded on TIPS Meeting Minutes form, as necessary
- Is active participant in meeting
- **After** meeting, disseminates copy of completed TIPS Meeting Minutes form to all team members within 24 hours

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## Minute Taker Skills

- Uses computer
  - Word processor
  - Save files
  - Edit files
- Ability to listen to a discussion and paraphrase critical information in written form
- Fluent with meeting minute form

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## Team Member Responsibilities

- *Before* meeting, recommends agenda items to Facilitator
- *At* meeting, responds to agenda items and
  - Analyzes/interprets data; determines whether a new problem exists
  - Ensures new problems are defined with precision (What, Who, Where, When, Why) and accompanied by a Goal and Timeline
  - Discusses/selects solutions for new problems
  - For problems with existing solution actions
    - Reports on implementation status (Not Started? Partially implemented? Implemented with fidelity? Stopped?)
    - Suggests how implementation of solution actions could be improved
    - Analyzes/interprets data to determine whether implemented solution actions are working (i.e., reducing the rate/frequency of the targeted problem to Goal level)?
- Is active participant in meeting

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## Team Member Skills

- Willingness to listen and consider all perspectives
- Use sense of humor
- Mutual respect

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### Who is Responsible?

Action	Person Responsible
Reserve Room	
Recruit Items for Agenda	
Review data prior to the meeting	
Reserve projector and computer for meeting	
Keep discussion focused	
Record Topics and Decisions on agenda/minutes	
Ensure that problems are defined with precision	
Ensure that solutions have action plans	
Provide "drill down" data during discussion	
End on time	
Prepare minutes and send to all members	

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### Building Team Capacity

- Define meeting logistics
  - Roles & responsibilities
  - Meeting schedule, time, location for the academic school year
  - Team roster with contact information
  - Group agreements for operating team meetings
- Access to equipment
  - Previous meeting minutes
  - Laptop
  - Projector
  - Internet & database access

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### Team Agreement Examples

<p><b>The 3 R's</b></p> <p><b>Respect</b></p> <ul style="list-style-type: none"> <li>active,</li> <li>equitable,</li> <li>attentive</li> </ul> <p><b>Responsibility</b></p> <ul style="list-style-type: none"> <li>completion of tasks</li> <li>timeliness</li> <li>positivity</li> </ul> <p><b>Reality</b></p> <ul style="list-style-type: none"> <li>do-ability</li> <li>honesty</li> </ul>	<p><b>Be Respectful</b></p> <ul style="list-style-type: none"> <li>Inform facilitator of absence/tardy before meeting</li> <li>Avoid side talk</li> <li>Remind each other to stay focused</li> <li>Start and end on time</li> <li>Be an active participant</li> </ul>
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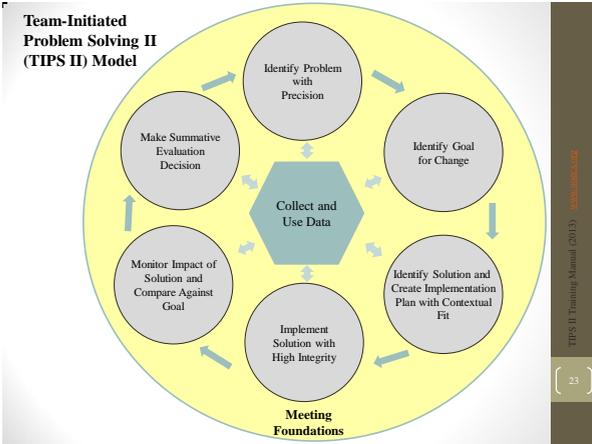
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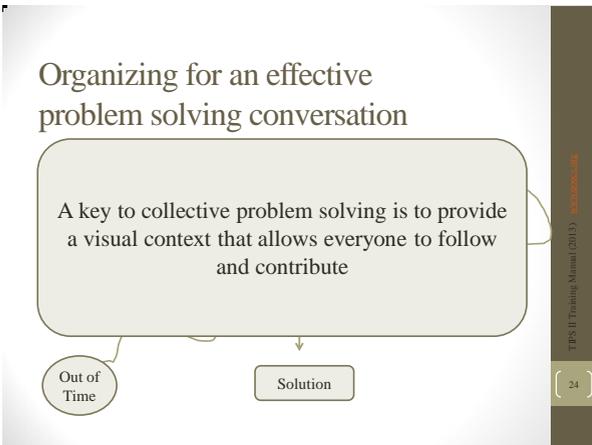
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- Using Meeting Minutes**
- Documentation
    1. Logistics of meeting
      - Time, place, location, team members present
      - Agenda items for meeting
    2. New problem statements, solutions/decisions/evaluation plan
    3. Previously defined problems/solutions/decisions/progress monitoring
    4. General administrative topics
      - topic, decisions made, tasks and timelines assigned
  - Reviewing Meeting minutes
    - Snapshot of what happened at the previous meeting and what needs to be reviewed during the current meeting
  - Visual tracking of focus topics
    - Prevents side conversations
    - Prevents repetition
    - Encourages completion of tasks
- TIPS II Training Manual (2013) | [www.rockwell.com](http://www.rockwell.com)
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## Meeting Foundations Fist of 5 Check In

Objectives:

- Have identified Primary and Backup people for roles
  - Have team meetings scheduled for the year
  - Have an established meeting minute form ready to use
- **Fist of 5 Check In**
    - Using a fist of 5 (fist = low/no; 5= high/absolutely)
    - Rate your level of understanding of
      - Primary and backup roles
      - Topics needing documentation during meetings

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## Problem Solving

• Objectives

- Use data to define a SW/primary Summary Statement
- Use data to define a precise problem statement

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## Problems and Problem Solving

Purpose:

- MBI/MTSS Teams focus on student social (& academic behavior problems
- Two categories of problems
  - **Potential Problem** – A difference exists between expected/desired student behavior and current student behavior
  - **Identified Problem** – The difference is significant enough that team decides to address it now

Problem Solving

- Figuring out how to eliminate or reduce difference between expected/desired behavior and current behavior

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## Big Ideas for Effective Problem Solving

- Teams use a predictable routine
  - Practicing effective meeting foundations
  - Interacting with their data
  - Scheduled reporting cycle(s)
- Problem Solving model is generalize-able across
  - Contexts/teams
    - School wide, grade level/groups, individual students
  - Content areas
    - Academic and social behavior
    - Fidelity of implementation
  - Data sets
- Problems are defined with precision before 'solving' them
  - Active use of data
- Fidelity of implementation and student outcomes are measured regularly to determine when goals are met

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## Effective Team Decision-making

- Team Meeting Foundations (roles, schedule, format)
- Define Primary Problems with Precision
- Define the Goal for Resolving the Problem
- Build Functional Solutions
- Transform Solutions into Action & Evaluation Plans
- Measure & Monitor Fidelity of Implementation & Impact on Student Behavior (repeatedly & regularly)
- Adapt & Revise Solutions in Response to Data Patterns, Trends, Peaks, Context & Research

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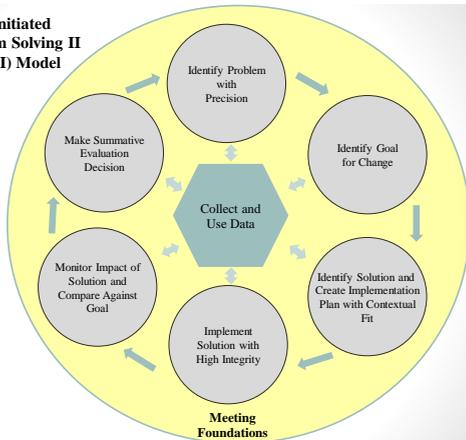
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### Team-Initiated Problem Solving II (TIPS II) Model



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## To strengthen Meeting Foundations, develop a process (routine) & standard for defining problems with precision

- Requires team member discipline
  - Starting with data summary and previous meeting minutes
  - Basic & custom report generation in database during meetings
  - Team time for thoroughness
  - Team member responsibility practice the problem solving sequence
    - wait to talk about solutions until problem is defined with precision and a goal for resolving the problem
- Use visual reminders
  - TIPS Table Tents , Meeting Minute Form, Agenda on wall

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## Transforming Data into Useful Information

### 1. Develop a school wide/primary summary statement

- **Examine the patterns (tell the story)**
  - Level, Trend
  - Peaks
  - Match data to current perceptions
- **Compare your data**
  - With national median
  - With last year
  - With what your staff/students/ families want
- **Use data for universal screening**
  - Use multiple data sources (today we will use SWIS data)
  - Use a continuum of supports model
  - For social behavior: Proportion of students with
    - 0-1 Office Discipline Referrals (ODRs), Tier I supports are working
    - 2-5 ODRs, good candidates for Tier II level of support(s)
    - 6+ ODRs, need a Tier III support plan

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## Transforming Data into Useful Information

### 2. Use data for Precision Problem Solving

- Progress Monitoring Tool
  - Defined precision problem statement, action plans with solution tasks, people, & timelines assigned and an evaluation plan with goal, fidelity and outcome measures/reporting cycle
- Compare data across time
- Prevent previous problem patterns

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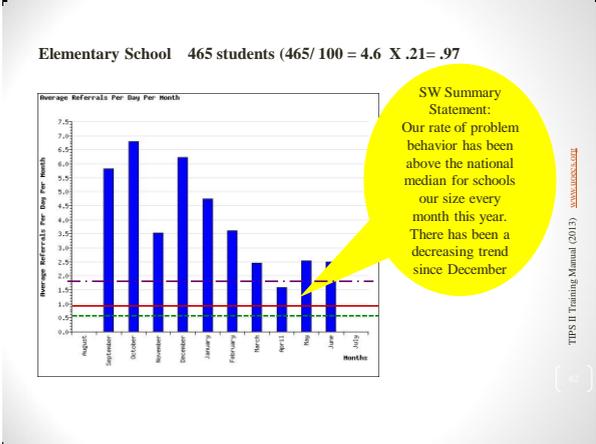













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## Developing a SW/Primary Summary Statement Fist of 5 Check In

**Objective:**

- Use data to develop a SW/primary summary statement

**Fist of 5 Check In**

- Using a fist of 5 (fist = low/no; 5= high/absolutely)
- Rate your level of completion of confidence to
  - Use your data to develop a SW summary statement

TIPS II Training Manual (2013) [www.illustrative.com](http://www.illustrative.com)

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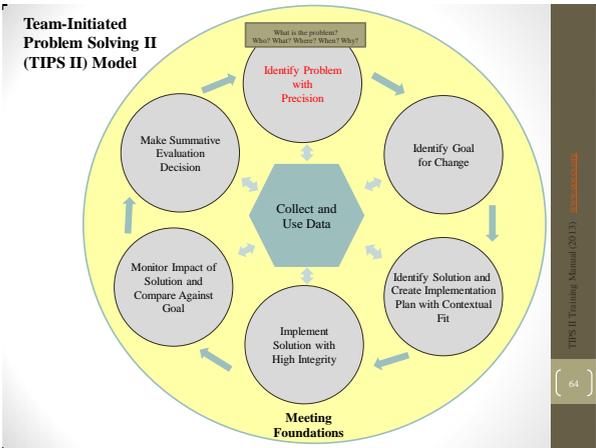
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## The TIPS Model Identify Potential Problems

- ❑ Begin at general, all-inclusive level, with year-to-date data
- ❑ Then, to identify current potential problems, use current data (e.g., last 3 months)
  - ❑ Define Current Problems – What (Referrals by Problem Behavior)

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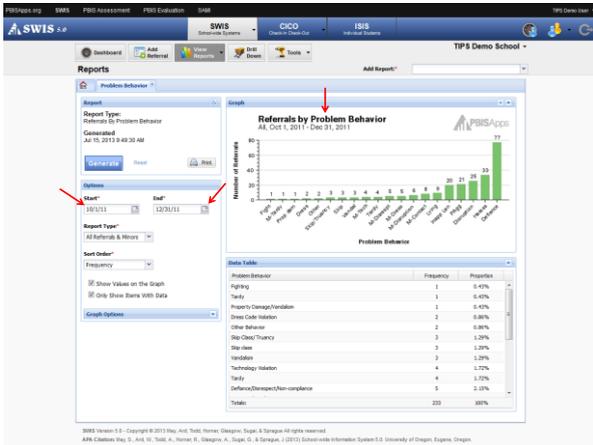
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## The TIPS Model Identify Potential Problems

Achieving precision:

- ❑ Begin at general, all-inclusive level, with year-to-date data
- ❑ Define Current Problems – What
- ❑ Clarify Current Problems - Where, When, Who

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## Primary Problem Statements

- Data examined so far allow for “primary” problem statements only, such as – Our school’s...
  - Average referrals per day per month for All Referrals & Minors are above the 75<sup>th</sup> percentile for 5 of 6 months
  - Average referrals per day per month for Majors show an increasing trend
  - Referrals for Defiance totaled 77 instances of the last three months
  - Referrals in Classrooms have been too high for the last two months
  - Referrals for each month of this year are higher than for the corresponding month of the previous year

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## From Primary Problem Statement to Precise Problem Statement

“The greatest challenge to any thinker is stating the problem in a way that will allow a solution.”

--Bertrand Russell

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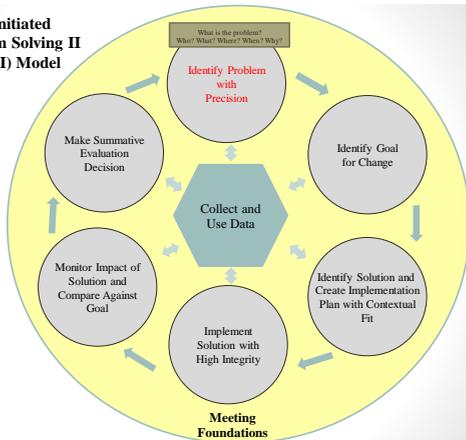
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### Team-Initiated Problem Solving II (TIPS II) Model



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## Defining Precision Statements

Start with *Primary* Problem Statements

Look at the Big Picture, then use data to refine the Big Picture, moving to development of Precise Problem Statement(s)

Move to *Precise* Problem Statements

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## The TIPS Model

1. Identify Problem with Precision
  - What is the problem?
    - Who, What, Where, Why and When

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## Primary to Precision

- Primary:
  - Last year we had an increasing trend during first 3 months. (.5-2.2/day above national median)
- Precise:
  - .5-1.0 per day above national median for remainder of school year. Inappropriate language, disrespect, physical aggression, harassment, disruption, in class & common areas (hall, café, playground, commons), 9:45, 12:45-1:30, 11:30-12:15, lots of students, in grades 3-8

TIPS II Training Manual (2013) [www.ipsed.org](http://www.ipsed.org)

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Newton, J. S., Todd, A. W., Algozzine, K., Horner, R. H., & Algozzine, B. Version 2 (2012). The Team Initiated Problem Solving (TIPS) Training Manual. Eugene, OR: University of Oregon, Educational and Community Supports. Unpublished training manual.

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### What are the data you are most likely to need to move from a Primary to a Precision statement?

- **What** problem behaviors are most common?
  - ODR per Problem Behavior
- **Where** are problem behaviors most likely?
  - ODR per Location
- **When** are problem behaviors most likely?
  - ODR per time of day
- **Who** is engaged in problem behavior?
  - ODR per student
- **Why** are problem behaviors sustaining?
  - Custom reports and graphs

TIPS II Training Manual (2013) [www.ipsed.org](#)

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Newton, J. S., Todd, A. W., Algozzine, K., Horner, R. H., & Algozzine, B. Version 2 (2012). The Team Initiated Problem Solving (TIPS) Training Manual. Eugene, OR: University of Oregon, Educational and Community Supports. Unpublished training manual.

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### Primary versus Precision Statements

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| <ul style="list-style-type: none"> <li>• <b>Primary Statements</b></li> <li>• Too many referrals</li> <li>• September has more suspensions than last year</li> <li>• Gang behavior is increasing</li> <li>• The cafeteria is out of control</li> <li>• Student disrespect is out of control</li> </ul> | <ul style="list-style-type: none"> <li>• <b>Precision Statements</b></li> <li>• There are more ODRs for aggression on the playground than last year. These are most likely to occur during first recess, with a large number of students, and the aggression is related to getting access to the new playground equipment.</li> </ul> |
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### Primary versus Precision Statements

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|--|---|
| <ul style="list-style-type: none"> <li>• <b>Primary Statements</b></li> <li>• Too many referrals</li> <li>• September has more suspensions than last year</li> <li>• Gang behavior is increasing</li> <li>• The cafeteria is out of control</li> <li>• Student disrespect is out of control</li> </ul> | <ul style="list-style-type: none"> <li>• <b>Precision Statements</b></li> <li>• <b>There are more ODRs for aggression on the playground than last year.</b> These are most likely to occur during <b>first recess</b>, with a <b>large number of students</b>, and the aggression is related to <b>getting access to the new playground equipment.</b></li> </ul> |
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TIPS II Training Manual (2013) [www.ipsed.org](#)

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## Precise or Primary Statement?

- James D. is hitting others in the cafeteria during lunch, and his hitting is maintained by peer attention.
- Boys are engaging in sexual harassment.
- Three 5<sup>th</sup> grade boys are name calling and touching girls inappropriately during recess in an apparent attempt to obtain attention.

Precise  
Primary  
Precise

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Newton, J. S., Todd, A. W., Algozzine, K., Horner, R. H., & Algozzine, B. Version 2 (2012), The Team Initiated Problem Solving (TIPS) Training Manual. Eugene, OR: University of Oregon, Educational and Community Supports. Unpublished training manual.

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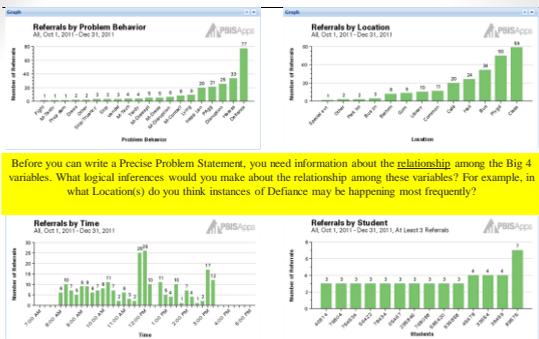
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SWIS Big 4 for October 1, 2011 through December 31, 2011



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## “Drilling Down”

- You can drill down into SWIS to
  - Test your inferences about relationships
  - Explore related variables (e.g., Perceived Motivation, Grade, etc.)
  - Arrive at a Precise Problem Statement
- Let's practice doing this...

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SWIS Drill Down

Report Filters

Include in Dataset

Exclude from Dataset

Date Range: Start: 10/1/11, End: 12/31/11

Generate Save Report Template

Now Generate the Drill Down report.



SWIS Drill Down

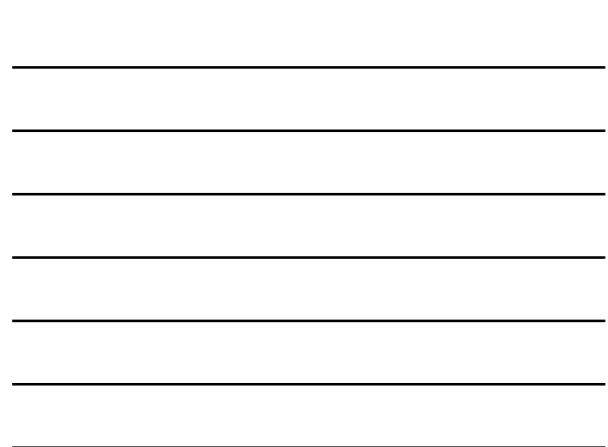
Drill Down Report - Generated 7/19/13 9:15 AM

Referrals by Location

Graph Type: Location

Report defaults to a Location graph, providing Where information for our Precise Problem Statement.

Date/Time	Student	Grade	Staff	Location	Behavior	Incident	Others Inv.	Action Tn.
7/19/13 9:15 AM	Isaac Sullivan	4	Sean Taylor	Phys Ed	Defiance	Assault	Unknown	None
7/19/13 9:15 AM	Isaac Sullivan	4	Sally Post	Phys Ed	Defiance	Assault	Peers	Office
7/19/13 9:15 AM	Isaac Sullivan	4	Berke Davidson	Gym	Defiance	Assault	Teacher	Office
7/19/13 9:15 AM	Brendan Herwigton	4	Wes Fegan	Gym	Defiance	Assault	Peers	Office
7/19/13 9:15 AM	Tyler Wilson	2	Seah Harbo	Class	Defiance	Obs. acts	None	Office
7/19/13 9:15 AM	Jaime Jones	2	Donna Lomas	Class	Defiance	Unknown	Unknown	Detent
7/19/13 9:15 AM	James Parviz	2	David Hill	Hall	Defiance	Assault	Substitute	Office
7/19/13 9:15 AM	Brenda Wilson	2	Tracy Jones	Bus	Defiance	Obs. acts	Peers	Parents
7/19/13 9:15 AM	Randy Wilson	3	Tony March	Phys Ed	Defiance	Assault	Peers	Outsch.
7/19/13 9:15 AM	Wesley Miller	3	Tracy Jones	Hall	Defiance	Assault	Staff	Use prin.
7/19/13 9:15 AM	Wesley Miller	3	Tracy Miller	Phys Ed	Defiance	Assault	Staff	Office
7/19/13 9:15 AM	Caroline Warrington	3	Pharise James	Phys Ed	Defiance	Assault	Unknown	Conf.
7/19/13 9:15 AM	Caroline Warrington	3	William David	Phys Ed	Defiance	Assault	None	Conf.
7/19/13 9:15 AM	Caroline Warrington	3	Jane Doe	Class	Defiance	Assault	Staff	Conf.
7/19/13 9:15 AM	Caroline Warrington	3	Margie Rose	Class	Defiance	Assault	Peers	Parents
7/19/13 9:15 AM	Casey Johnson	4	Andrew Jones	Hall	Defiance	Assault	Substitute	Conf.
7/19/13 9:15 AM	Ramona Guzman	2	Cathy Peterson	Phys Ed	Defiance	Obs. acts	Peers	Use prin.



SWIS Drill Down

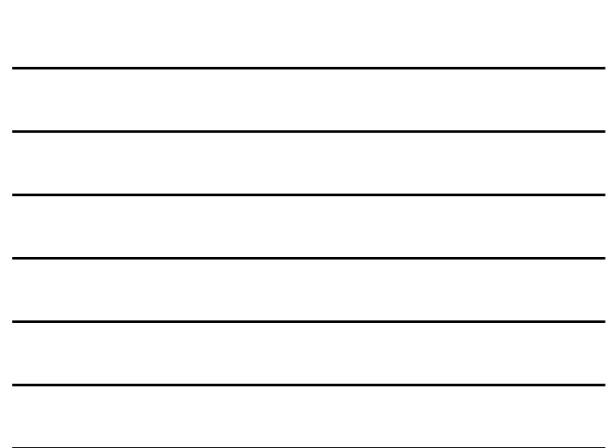
Drill Down Report - Generated 7/19/13 9:15 AM

Referrals by Location

Graph Type: Time of Day

Select and Produce "Time of Day" graph to provide "When" information for the Precise Problem Statement.

Date/Time	Student	Grade	Staff	Location	Behavior	Incident	Time of Day	Action Tn.
7/19/13 9:15 AM	Isaac Sullivan	4	Sean Taylor	Phys Ed	Defiance	Assault	Unknown	None
7/19/13 9:15 AM	Isaac Sullivan	4	Sally Post	Phys Ed	Defiance	Assault	Peers	Office
7/19/13 9:15 AM	Isaac Sullivan	4	Berke Davidson	Gym	Defiance	Assault	Teacher	Office
7/19/13 9:15 AM	Brendan Herwigton	4	Wes Fegan	Gym	Defiance	Assault	Peers	Office
7/19/13 9:15 AM	Tyler Wilson	2	Seah Harbo	Class	Defiance	Obs. acts	None	Office
7/19/13 9:15 AM	Jaime Jones	2	Donna Lomas	Class	Defiance	Unknown	Unknown	Detent









### Team's Decision about Whether to Address a Precisely-Defined Problem

- A team's judgment about the significance of a problem & whether to address it now will likely be a function of the problem behavior's
  - Severity/intensity – How dangerous it is (e.g., aggression vs. inappropriate language)
  - Frequency – How often it is currently occurring
  - Trend – Whether its frequency is decreasing, staying the same, or increasing
- This may come into play when reviewing more than one potential problem

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### Identifying a problem with precision Fist of 5 Check In

Objectives:

- Use data to define a SW/primary Summary Statement
- Use data to define a precise problem statement
- **Fist of 5 Check In**
  - Using a fist of 5 (fist = low/no; 5= high/absolutely)
  - Rate your level of completion of confidence to
    - Use your data to develop a precise problem statement

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### Meeting Video Clip 1



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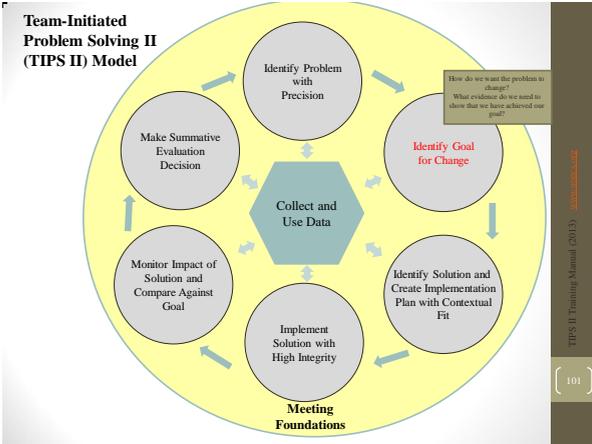
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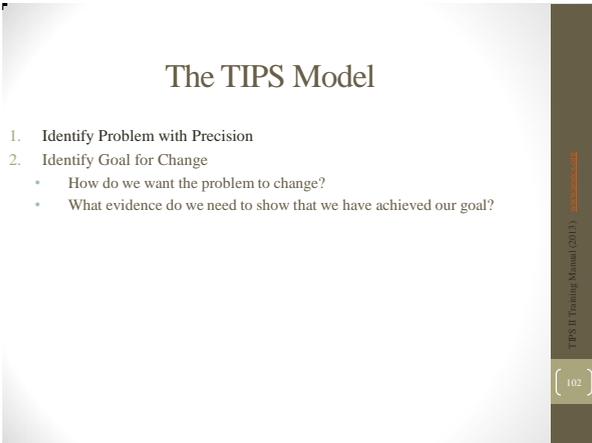
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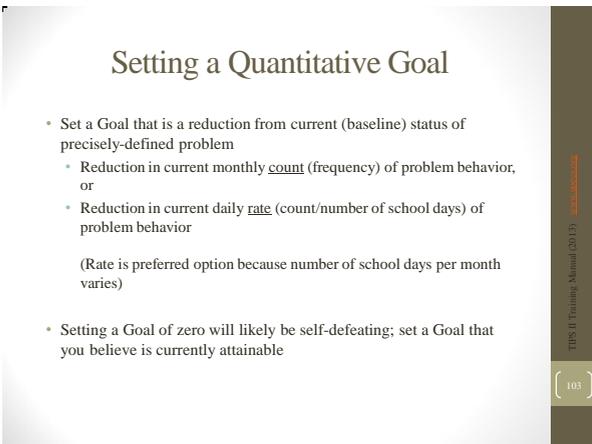
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## Timeline for Goal

- Identify date by which you expect (hope) to achieve Goal (e.g., “By date of our April team meeting”)
- Reviewing status of problem against timeline ensures team will make decision about possible need to...
  - Improve implementation of current solution (more about this later)
  - Modify solution in some way
  - Change timeline for Goal
  - Revise Goal itself
  - Revise definition of the precisely-defined problem

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## Building Goals

Example A

How do we want the problem to change?  
What evidence do we need to show that we have achieved our goal?

Problem	Current Level	Goal
Many students are leaving garbage in cafeteria resulting in conflict and ODRs. The behavior is maintained because students are rushing to get to the common area for social time.	22 ODRs per month from Cafeteria  Heidi (supervisor) rates Cafeteria as “1” (low) on a 1-5 scale of Cleanliness	<5 ODRs per month from Cafeteria by the end of the school year  Heidi rates Cafeteria as >4 for cleanliness two weeks in a row by May 1.

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## Building Goals

Example B

How do we want the problem to change?  
What evidence do we need to show that we have achieved our goal?

Problem	Current Level	Goal
7 <sup>th</sup> Grade students are tardy for 5 <sup>th</sup> period classes after their lunch. Tardiness is rewarded by peer attention, and no consequences in class.	5 of 6 7 <sup>th</sup> grade teachers indicate they have >3 students tardy on a regular basis for 5 <sup>th</sup> period.  Estimated 18, 7 <sup>th</sup> grade students tardy for 5 <sup>th</sup> period last week.	7 <sup>th</sup> grade students will have no more one tardy during 5 <sup>th</sup> period, per month as measured by SWIS, by the end of the school year.  Teachers will report high fidelity of implementation (define later) on a weekly basis

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## Building Goals

### Example C

How do we want the problem to change?

What evidence do we need to show that we have achieved our goal?

Problem	Current Level	Goal
Phil is engaging in physical/verbal aggression toward three younger students during non-structured times, and we believe this is maintained by social positives from his peer group, and responses from the 3 students.	Phil has received 4 ODRs this week for bullying, teasing, or aggression.	Phil will receive one or less ODRs per week for bullying, teasing, or aggression, as measured by SWIS, in two weeks.

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## Goal or No Goal

- Reduce instances of 3<sup>rd</sup> & 4<sup>th</sup> grade disrespect on the playground to no more than 6 per month by end of the school year **Goal**
- 2 times a day **Add what by when**
- Reduce instances of 3<sup>rd</sup> & 4<sup>th</sup> grade disrespect on the playground to no more than 2 times a day **No Goal**
- Reduce instances of 3<sup>rd</sup> & 4<sup>th</sup> grade disrespect on the playground **No Goal**
- No 9<sup>th</sup> grade tardies remainder of the school year **Goal**
- Reduce tardies in 9<sup>th</sup> grade **Add what by when**
- Reduce instances of 3<sup>rd</sup> & 4<sup>th</sup> grade disrespect on the playground to no more than 20 per day, monthly through year end **Goal**

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## Maintaining a Goal

- Consider adding statement about maintenance to Goal:
  - “Our Goal is to reduce Defiance to a rate of no more than .20 instances per school day (i.e., no more than one instance every 5 school days), and
  - Maintain or improve on the Goal rate for each remaining month of the school year.”

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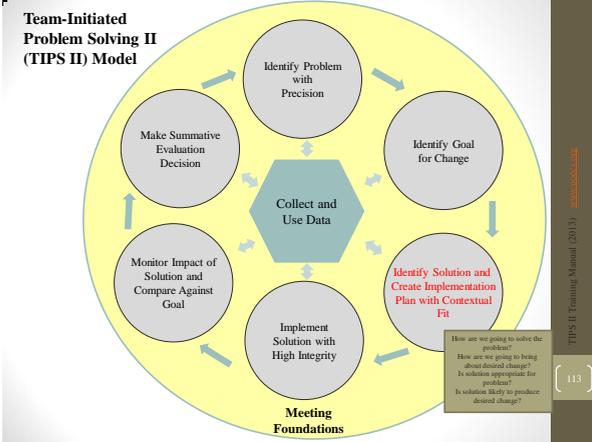
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## Identify Solution & Create Implementation Plan with Contextual Fit

**Objectives**

- Use solution option categories to brainstorm solution actions for your precise problem statement
- Define the scope of necessary solutions
  - SW, specific setting, grade/group/individual student
- Define an action plan for each solution action
  - Who does what by when

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## Identify Solution & Create Implementation Plan with Contextual Fit

- Questions to answer through solution planning process:
  - How are we going to solve the problem?
  - How are we going to bring about desired change?
  - Is solution appropriate for problem?
  - Is solution likely to produce desired change?

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## How are we going to solve the problem?

- Solve problems that have been defined with precision
- Use solution action elements to build solutions that are:
  - Comprehensive (prevent, teach, reward,...)
  - Effective (functional)
  - Efficient (doable)
  - A good fit (contextually appropriate)

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## How to Build a Solution Plan

- Use solution elements to guide discussion
- Brainstorm options for solution elements
- Select a set of actions (one plan) that
  - Require the least amount of effort that will produce desired changes
  - Strengthen what you already do well
  - Fit with the precision statement and priority
  - Are efficient & feasible
  - Are likely to have the desired impact

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## How are we going to solve the problem?

- Clarify the Scope of Solution Actions
  - What is the unit of improvement the team seeks to address?
    - School-wide, grade level, group of students, individual
    - Content area
    - Location

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### Solution Implementation Plan Elements

Solution Action Elements	Solution Action Elements Defined
Prevent	Focus on prevention first. How could we reduce the situations that lead to these behaviors?
Teach	How do we ensure that students know what they SHOULD be doing when these situations arise?
Reward	How do we ensure that appropriate behavior is recognized?
Extinguish	How do we work to ensure that problem behavior is NOT being rewarded.
Correct	How will you correct errors?
Safety	Are additional safety precautions needed?

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Solution Action Elements	Possible Generic Solution Actions
<b>Prevent</b> <i>What can we do to prevent the problem?</i>	Adjust physical environment. Define & document expectations and routines. Assure consistent & clear communication with all staff.
<b>Teach</b> <i>What do we need to teach to solve the problem?</i>	Explicit instruction linked to school wide expectations. Teach what to do, how to do it and when to do it. Model respect .
<b>Reward</b> <i>What can we do to reward appropriate behavior?</i>	Strengthen existing school wide rewards. Include student preferences. Use function-based reinforcers
<b>Extinguish</b> <i>What can we do to prevent the problem behavior from being rewarded?</i>	Use 'signal' for asking person to 'stop'. Teach others to ignore (turn away/look down) problem behavior.
<b>Correct</b> <i>What will we do to provide corrective feedback?</i>	Intervene early by using a neutral, respectful tone of voice. Label inappropriate behavior followed by what to do Follow SW discipline procedures
<b>Safety</b> <i>Do we need additional safety precautions?</i>	Separate student from others if he/she is unable to demonstrate self-control. Make sure adult supervision is available.

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### How much is needed to bring about desired change?

- When deciding how many solution elements to implement consider:
  - Priority for change
    - Severity of the problem
    - Intensity of the problem
    - Frequency of the problem
    - Potential safety concerns
  - Impact of solution implementation
    - Confidence that solution implementation will make a difference
  - Feasibility/ Availability of resources
    - Professional development, support, time, tools
    - Existing skills and capacities of implementers
    - Is this doable? Is it the most efficient approach?

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## Is Solution Appropriate for the problem?

- Solution actions should fit the context
  - Consider your school's culture & expectations
  - Consider your school's improvement plan goals
- Consider the school calendar
- Consider impact of solution implementation on staff work load & classroom instruction schedules
  - Implementation time & effort need to be worth it by meeting the goal
- Consider the function of the problem behavior

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## Is solution likely to produce desired change?

- Reference your goal
- To guide selection of solution elements use evidence based practices
  - Explicit Instruction
  - Contextual Fit
  - Data based decision making
  - Function based support
  - Consider other educators knowledge to guide decision selection
  - Consider past experiences to guide decision selection
- Make adjustments to your goal, if needed, due to your implementation plan decisions

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When discussing how much effort to put toward meeting your goal, think about the impact and feasibility of each solution element

Solution Element	Impact	Feasibility
Prevent <i>What can we do to prevent the problem?</i>		
Teach <i>What do we need to teach to solve the problem?</i>		
Reward <i>What can we do to reward appropriate behavior?</i>		
Extinguish <i>What can we do to prevent the problem behavior from being rewarded?</i>		
Correct <i>What will we do to provide corrective feedback?</i>		
Safety <i>Do we need additional safety precautions?</i>		

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## Build Evaluation Plan

- Evaluation Plan for progress monitoring has two parts
  - **Implementation Integrity**
  - **Impact of solution** (progress toward goal)

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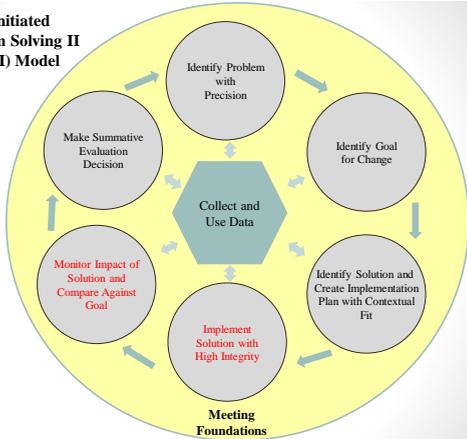
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### Team-Initiated Problem Solving II (TIPS II) Model



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## Implement Solution with High Integrity

- Objective
  - Be able to build an implementation integrity plan for new problems
    - Define a plan for measuring the integrity/ fidelity of implementation to determine the degree that solution actions were implemented as planned

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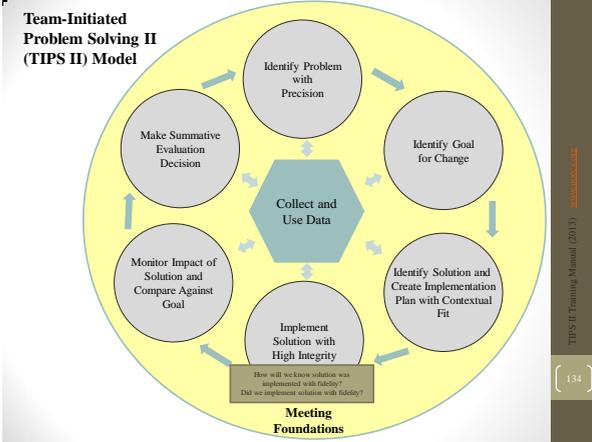
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### Implement Solution Plans with High Integrity

- Before determining if solutions had an impact on student behavior, ensure a high level of implementation fidelity
  - How will we know solution was implemented with fidelity?
    - Define what, how and when to gather implementation fidelity data
    - Define when data will be reported
  - Did we implement solution with fidelity?
    - Use fidelity to determine the degree that solution actions were implemented as planned
    - Use fidelity data to revise solution actions, as needed

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### Fidelity of Implementation

- Measure the degree in which the intervention was implemented as defined/expected
  - Use percent/absolute value/ rate/scale as metric
  - Strive for 80% fidelity of implementation as measured weekly (bi-weekly) on scale of 1-5
- Make easy for staff to record data
  - Fidelity Check Board: X on number line
  - Fist of five
  - Fidelity check basket
  - Direct observation

Are we implementing the plan?

1    2    3    4    5

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No

Yes

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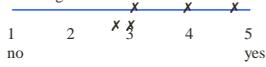
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### 3<sup>rd</sup> & 4<sup>th</sup> graders will use a recess to classroom transition routine

Has the routine been taught?



Problem Statement (What, When, Where, Who, Why)	Solution Action (Prevent, Teach, Reward, Correct, Enforce, Safety)	Who?	By When?	Goal & Timeline	Fidelity of Imp.	Effectiveness of Solution
Many 3 <sup>rd</sup> and 4 <sup>th</sup> graders who are engaged in recess activities near the recess area are not using the recess to classroom transition routine.	3 <sup>rd</sup> and 4 <sup>th</sup> graders will use the recess to classroom transition routine.	3 <sup>rd</sup> and 4 <sup>th</sup> graders	3/5/12	Reduce the number of recess to classroom transition routine incidents.	<input type="checkbox"/> Not started <input checked="" type="checkbox"/> Partial Imp. <input checked="" type="checkbox"/> Imp. w/ Fidelity <input type="checkbox"/> Stopped	<input type="checkbox"/> None <input type="checkbox"/> No Change <input checked="" type="checkbox"/> Imp. Not met to Goal <input type="checkbox"/> Goal met (score level = 4/ per school day)

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## Implementation Integrity Fist of 5 Check In

- Objective
  - Be able to build an implementation integrity plan for new problems
    - Define a plan for measuring the integrity/ fidelity of implementation to determine the degree that solution actions were implemented as planned
- Fist of 5 Check In
  - Using a fist of 5 (fist = low/no; 5= high/absolutely)
  - Rate your level of confidence in defining a implementation integrity plan for your implementation plan

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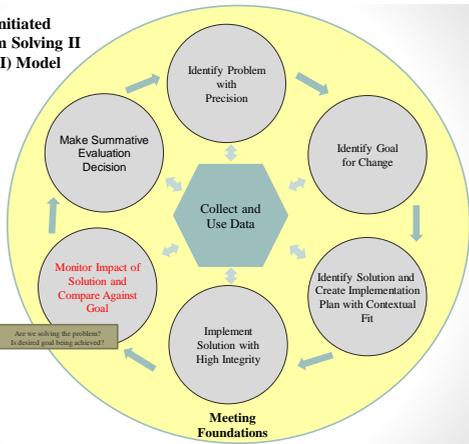
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### Team-Initiated Problem Solving II (TIPS II) Model



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## Monitor Impact of Solution and Compare Against Goal

- Objective
  - Define a plan for measuring the impact of solutions on student behavior against the goal for resolving the problem

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## Determining the Date Range of Reports for Monitoring Impact of Solution

Consider your meeting schedule and monitor impact of solution by most recently-completed calendar month

- If you meet at the first of the month, define the Date Range for most recently-completed calendar month
- If you meet at the end of the month, define the Date Range as the time period since last team meeting
- Or to get a "perfect" measure of the impact of the solution, define Date Range as the time period since the solution was at least partially implemented

Note: For strategies 2 & 3, you'll have to determine the number of school days in the Date Range "by hand" to determine the rate of the precisely-defined problem.

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## Monitoring the Impact of Solution Against Goal

February 2, 2012

Problem Statement (What, When, Where, Who, Why)	Solution Action (Prevent, Teach, Reward, Correct, Extinguish, Safety)	Who?	By When?	Goal & Timeline	Fidelity of Imp.	Effectiveness of Solution
Many 3 <sup>rd</sup> and 4 <sup>th</sup> graders (Who) are engaging in defiance (What) between 11:45 am and 12:00 pm, near the end of their 30-minute recess period (Where), with most these instances occurring on the Playground, in Class, or in the Hall (Where), because the students want to avoid the upcoming Classroom instructional period (Why).	PBS Team will create Transition-from-Recess-to-Classroom Procedures linked to School Wide Rules.  Teachers will provide explicit instruction of Transition-from-Recess-to-Classroom Procedures.	PBS Team w/facilitator as lead  Grade-level teachers	Done	Reduce instances to a rate of 20 instances per school day or less (i.e., no more than 1 instance every 5 school days) by the date of our third meeting, and to maintain at that level or lower for each successive monthly review for the remainder of the school year.	<input type="checkbox"/> Not started <input checked="" type="checkbox"/> Partial imp. <input checked="" type="checkbox"/> Imp. w/ fidelity <input type="checkbox"/> Stopped	<input checked="" type="checkbox"/> Wins <input type="checkbox"/> No Change <input type="checkbox"/> Imp. but not to Goal <input checked="" type="checkbox"/> Imp. & Goal met Current trend = 1 per school day  Oct 2011-50 days/ month Nov 2011-76 days/ month Dec 2011-42 days/ month

March 1, 2012

Problem Statement (What, When, Where, Who, Why)	Solution Action (Prevent, Teach, Reward, Correct, Extinguish, Safety)	Who?	By When?	Goal & Timeline	Fidelity of Imp.	Effectiveness of Solution
Many 3 <sup>rd</sup> and 4 <sup>th</sup> graders (Who) are engaging in defiance (What), between 11:45 am and 12:00 pm, near the end of their 30-minute recess period (Where), with most these instances occurring on the Playground, in Class, or in the Hall (Where), because the students want to avoid the upcoming Classroom instructional period (Why).	PBS Team will create Transition-from-Recess-to-Classroom Procedures linked to School Wide Rules.  Teachers will provide explicit instruction of Transition-from-Recess-to-Classroom Procedures.	PBS Team w/facilitator as lead  Grade-level teachers	Done	Reduce instances to a rate of 20 instances per school day or less (i.e., no more than 1 instance every 5 school days) by the date of our third meeting, and to maintain at that level or lower for each successive monthly review for the remainder of the school year.	<input type="checkbox"/> Not started <input type="checkbox"/> Partial imp. <input checked="" type="checkbox"/> Imp. w/ fidelity <input type="checkbox"/> Stopped	<input type="checkbox"/> Wins <input type="checkbox"/> No Change <input type="checkbox"/> Imp. but not to Goal <input checked="" type="checkbox"/> Imp. & Goal met Current trend = 17 per school day

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# Monitor Impact of Solution and Compare Against Goal Fist of 5 Check In

- Objective
  - Define a plan for measuring the impact of solutions on student behavior against the goal for resolving the problem
- Fist of 5 Check In
  - Using a fist of 5 (fist = low/no; 5= high/absolutely)
  - Rate your level of confidence in defining an evaluation plan that measures student progress toward the goal

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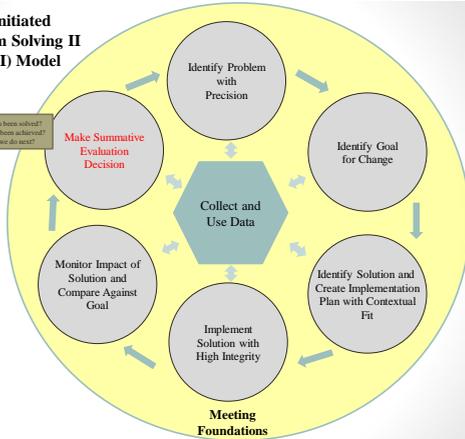
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## Team-Initiated Problem Solving II (TIPS II) Model

Has the problem been solved?  
Has desired goal been achieved?  
What should we do next?



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# Make Summative Evaluation Decision

- Objective
  - Be able to review implementation integrity data to determine if the solution was
    - Not started, Partially implemented, Implemented w/High Integrity, or Stopped
  - Be able to use data to determine the status of the problem
    - Worse, No Change, Improved but not to Goal, or Improved & Goal met

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# Make Summative Evaluation Decision

- Has the problem been solved?
- Has desired goal been achieved?
- What should we do next?

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# Making a Decision

- Decisions should resolve relevant questions for.
  - Potential problems - Are we going to address this potential problem now?
  - Previously-Identified/Defined problems
    - Do we need to improve solution implementation? How?
    - **Is the solution succeeding at resolving the problem?**
    - Do we need to modify solution in some way? How?
    - **Have we met the Goal for the problem? How will we maintain it?**
    - Do we need to change timeline for Goal? To what?
    - Do we need to revise the Goal itself? To what?
    - Do we need to revise the definition of the precisely-defined problem? To what?
  - If decisions have associated tasks, the Minute Take will make sure to record
    - Who is to do what
    - By when

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# Documenting the Impact of Solution Against Goal

February 2, 2012

Proble Problem Statement (What, When, Where, Who, Why)	Solution Action (Prevent, Teach, Reward, Correct, Extinguish, Safety)	Who?	By When?	Goal & Timeline	Fidelity of Imp.	Effectiveness of Solution
Many 3 <sup>rd</sup> and 4 <sup>th</sup> graders (Who) are engaging in defiance (What) between 11:45 am and 12:00 pm, near the end of their 30-minute recess period (Where), with most these instances occurring on the Playground, in Class, or in the Hall (Where), because the students want to avoid the upcoming Classroom instructional period (Why).	PBS Team will create Transition-from-Recess-to-Classroom Procedures linked to School Wide Rules. Teachers will provide explicit instruction of Transition-from-Recess-to-Classroom Procedures.	PBS Team w/facilitator as lead	Done	Reduce instances to a rate of 20 instances per school day or less (i.e., no more than 1 instance every 5 school days) by the date of our third meeting, and to maintain at that level or lower for each successive monthly review for the remainder of the school year.	<input type="checkbox"/> Not started <input checked="" type="checkbox"/> Partial imp. <input checked="" type="checkbox"/> Imp. w/ fidelity <input type="checkbox"/> Stopped	<input checked="" type="checkbox"/> None <input type="checkbox"/> No Change <input type="checkbox"/> Imp. but not to Goal <input checked="" type="checkbox"/> Imp. & Goal met Current trend: None - 42 per school day On 2/2/12 (50 days) reach 12 70 days) reach 7 42 days)

March 1, 2012

Proble Problem Statement (What, When, Where, Who, Why)	Solution Action (Prevent, Teach, Reward, Correct, Extinguish, Safety)	Who?	By When?	Goal & Timeline	Fidelity of Imp.	Effectiveness of Solution
Many 3 <sup>rd</sup> and 4 <sup>th</sup> graders (Who) are engaging in Defiance (What), between 11:45 am and 12:00 pm, near the end of their 30-minute recess period (Where), with most these instances occurring on the Playground, in Class, or in the Hall (Where), because the students want to avoid the upcoming Classroom instructional period (Why).	PBS Team will create Transition-from-Recess-to-Classroom Procedures linked to School Wide Rules. Teachers will provide explicit instruction of Transition-from-Recess-to-Classroom Procedures.	PBS Team w/facilitator as lead	Done	Reduce instances to a rate of 20 instances per school day or less (i.e., no more than 1 instance every 5 school days) by the date of our third meeting, and to maintain at that level or lower for each successive monthly review for the remainder of the school year.	<input type="checkbox"/> Not started <input checked="" type="checkbox"/> Partial imp. <input checked="" type="checkbox"/> Imp. w/ fidelity <input type="checkbox"/> Stopped	<input checked="" type="checkbox"/> None <input type="checkbox"/> No Change <input type="checkbox"/> Imp. but not to Goal <input checked="" type="checkbox"/> Imp. & Goal met Current trend: None - 17 per school day

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## Has the problem been solved?

- What was current status of problem **before** implementation of solution?
  - What is percent reduction during a current time period (e.g., last 3 mos., last 90 days, etc.) before ANY of the solution tasks have been implemented
  - Pre or baseline scores
- Progress Monitoring during Solution phase:
  - Rate of problem at regular intervals (e.g., prior to each team meeting) after ALL of the solution tasks have been implemented
  - Post scores

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## Make Summative Evaluation Decision Fist of 5 Check In

### Objectives:

- Be able to review implementation integrity data to determine if the solution was
  - Not started, Partially implemented, Implemented w/High Integrity, or Stopped
- Be able to use data to determine the status of the problem
  - Worse, No Change, Improved but not to Goal, or Improved & Goal met
- Fist of 5 Check In
  - Using a fist of 5 (fist = low/no; 5= high/absolutely)
  - Rate your level of confidence in making a summative evaluation decision after reviewing your data

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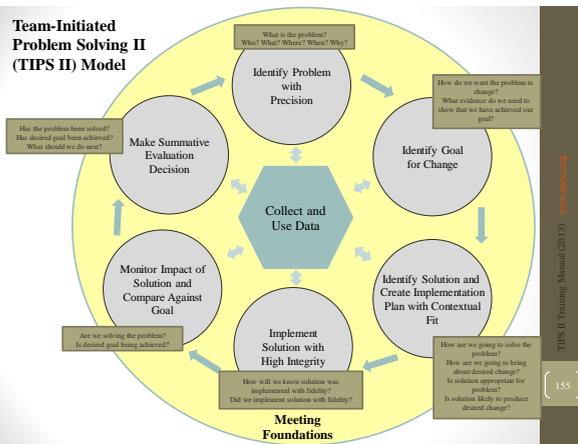
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## Team-Initiated Problem Solving II (TIPS II) Model



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## Team Progress Monitoring of TIPS

- At beginning of the year, mid year and end of year, teams
  - Complete the TIPS Team Fidelity of Implementation Checklist
  - Create action plans for items that are not implemented or in progress.
  - Use meeting minute form to document plan & monitor progress
- At the end of each meeting
  - Teams complete a short evaluation of the meeting
  - Document responses on meeting minute form
  - Make adjustments as needed

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## TIPS Fidelity of Implementation Checklist

- 18 item checklist
- 3 point rating scale
- Single response per team
- Meeting Foundations, items 1-9
- Problem Solving, items 10-18
- Results for overall implementation and subscale scores for Meeting Foundations and Problem Solving
- Use checklist criteria for each item to rate current level of implementation

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## TIPS Problem Solving Mantra

What to Do	Questions to Ask
Identify Problem with Precision	What is the problem? Who? What? Where? When? Why?
Identify Goal for Change	How do we want the problem to change? What evidence do we need to show that we have achieved our goal?
Identify Solution and Create Implementation Plan with Contextual Fit	How are we going to solve the problem? How are we going to bring about desired change? Is solution appropriate for problem? Is solution likely to produce desired change?
Implement Solution with High Integrity	How will we know solution was implemented with fidelity? Did we implement solution with fidelity?
Monitor Impact of Solution and Compare Against Goal	Are we solving the problem? Is desired goal being achieved?
Make Summative Evaluation Decision	Has the problem been solved? Has desired goal been achieved? What should we do next?

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## TIPS Publications - 1

Algozzine, B., Newton, J. S., Horner, R. H., Todd, A. W., & Algozzine, K. M. (2012). Development and technical characteristics of a team decision-making assessment tool: Decision observation, recording and analysis (DORA). *Journal of Psychoeducational Assessment, 30*, 237-249. doi: 10.1177/0734282911423884

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Newton, J. S., Horner, R. H., Algozzine, B., Todd, A. W., & Algozzine, K. M. (2012). A randomized wait-list controlled analysis of team-initiated problem solving. *Journal of School Psychology, 50*, 421-441. doi.org/10.1016/j.jsp.2012.04.002

Newton, J. S., Horner, R. H., Todd, A. W., Algozzine, B., & Algozzine, K. M. (2012). A pilot study of a problem-solving model for team decision making. *Education and Treatment of Children, 35*, 25-49. doi/10.1353/etc.2012.0001

Newton, J. S., Todd, A. W., Algozzine, B., Algozzine, K., Horner, R. H., & Cusumano, D. L. (in press). Supporting team decision making in inclusive schools. In J. McLeskey, N. L. Waldron, F. Spomer, & B. Algozzine (Eds.), *Handbook on research and practice for inclusive schools* (pp. xxx-xxx). New York: Routledge.

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## TIPS Publications - 2

Todd, A. W., Algozzine, B., Horner, R. H., & Algozzine, K. (2012). Data-based decision making. In C. Reynolds, K. Vannest, & E. Fletcher-Janzen (Eds.), *Encyclopedia of special education: A reference for the education of children, adolescents, and adults with disabilities and other exceptional individuals* (4th ed.). Hoboken, NJ: John Wiley & Sons.

Todd, A. W., Horner, R. H., Berry, D., Sanders, C., Bugni, M., Currier, A., Potts, N., Newton, J. S., Algozzine, B., & Algozzine, K. (2012). A case study of team-initiated problem solving addressing student behavior in one elementary school. *Journal of Special Education Leadership, 25*, 81-89.

Todd, A. W., Horner, R. H., Newton, J. S., Algozzine, R. F., Algozzine, K. M., & Frank, J. L. (2011). Effects of team-initiated problem solving on decision making by schoolwide behavior support teams. *Journal of Applied School Psychology, 27*, 42-59. doi/10.1080/15377903.2011.540510

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